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PRODUCT WARRANTY GENERAL TERMS

All windows and doors are manufactured to meet or exceed industry standards. Windows and doors warrant its products against defects in materials and workmanship, occurring because of the manufacturing process. Our Window parts and components are covered during the stated period, under normal use and service, subject to the terms and conditions contained in this transferable limited lifetime warranty. The following window parts and components are covered during the stated period, under normal use and service, subject to the terms and conditions contained in this limited warranty.

25-Year Limited

Warranty on White Vinyl Frame and Vinyl Sash Members

25-Year Limited

Warranty on Insulating Glass

25-Year Limited

Warranty on Hardware

15-Year Limited

Warranty on Laminated Windows

Fully transferable

at no Charge

Non-Prorated

INSULATED GLASS

25 YEAR LIMITED WARRANTY on Insulating Glass. Insulating glass units are covered by a 25 Year Warranty against sealed unit failure. "Failure" is defined as a loss of the seal between the glass and the edge sealant resulting in the formation of moisture between the inner and outer panes of glass or the collection of dust or dirt between the inner and outer panes of glass. Under no circumstances is broken glass covered under this warranty. According to the Canadian Glazing Standards Board (CGSB) for glazing quality glass, defects such as minute bubbles, eyes, crystals and/or scratches are normal and inherent to any manufactured glass product. These minor defects are not warranted. Cracked glass or IG failure due to a manufacturing defect or subject to thermal shock are covered on parts for a period of one (1) year from date of invoice.

VINYL

25 YEAR LIMITED WARRANTY on White Vinyl Frame and Vinyl Sash Members. Windows are warranted against such defects in material that might result in blistering, peeling, flaking, corroding and uneven fading of the frame or sash members for the lifetime of the product from the date of installation.



HARDWARE

25 YEAR LIMITED WARRANTY on Hardware are warranted against defects in materials and workmanship for a period of 25 years from the date of invoice. This Limited Warranty does not cover any hardware that has been tampered with or any product which has been improperly installed, abused, misused, worn out, altered, used for a purpose other than that for which it was intended, or in a manner inconsistent with any instructions regarding use of such product, nor does it cover corrosion related damage